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*It is to ensure customer satisfaction by carrying out all our operations in targeted quality, at the planned time and within the foreseeable budget without errors.*

***In line with this principle;***

*We aim to be a leader in our sector by using the right method, equipment and workforce in our activities to enable the employees of our organization to work in a team spirit and to instill the awareness that they affect the quality at all levels of the operations carried out.*

***In line with our aim;***

- *We are committed to providing reliable operational services based on customer focus and leadership elements that meet customer expectations by using emerging and up-to-date technologies with the organization's vision, mission and effectiveness of the Integrated Management System;*
- *Identifying preventive and improving approaches that will improve our performance by reviewing our business processes through the self-evaluation process;*
- *Increasing the efficiency of all our processes to a level that can compete at the international level in line with the continuous improvement approach;*
- *Developing competencies that will increase customer satisfaction and contribute to the development of Integrated Management Systems by selecting, evaluating, hiring and continuously training employees capable of meeting customer requirements;*
- *Complying with legal legislation and other liability requirements in all our activities;*
- *Encouraging innovative and creative approaches, promoting leadership, and carrying out training to increase technical and behavioral competencies;*
- *Carrying out studies that will improve our capabilities to be a leading and exemplary organization in terms of quality in our sector by managing all our activities in an integrated manner together with Occupational Health Safety and Environmental Management Systems.*

**Mustafa Emre ATAY**  
General Manager